

REPUBLIC OF KENYA



OFFICE OF THE DEPUTY PRESIDENT

OFFICE OF THE INSPECTOR GENERAL (CORPORATIONS)

RESOLVED SERVICE CHARTER

The Inspectorate and its staff is committed to promoting good corporate governance for efficient and effective service delivery by State Corporations

Services Rendered	Clients	Timeliness
Routine correspondence	➤ Parliament	Seven (7) working days
	➤ Government Ministries	
	➤ State Corporations	
	➤ Kenya National Audit Office	
	➤ State Corporations Advisory Committee	
	➤ The National Treasury	
	➤ Office of the Attorney General	
	➤ General Public	
Management Audit	“	Three (3) months
Monitoring Performance of State Corporations	State Corporations, National Treasury, Government Ministries	Every Quarter of the year
Special Investigations	“	Five (5) weeks
Participation in P.I.C Sessions	“	On demand
Surcharge	“	Fourteen (14) days

We are committed to courtesy and excellence in service delivery. Any service that does not conform to the above standards or any officer who does not live up to our commitment to courtesy and excellence in service delivery should be reported to the Inspector-General (Corporations) – Harambee House Annex 5th Floor, Wing A.